**Navigation and Layout**

Landing page guides.temple.edu

* What general layout improvements could be made to the Research Guides homepage to improve the user experience, including organization of the layout and content to include or exclude?
* Are users able to locate specific course guides?
* Are users able to find “how do I” or help/faq type information?
* Are users able to locate subject-based guides?

**Guide level**

* Does traditional top-navigation go unnoticed by users?
* Is side-navigation effective? Are “sticky-tabs” effective?
* Is scrolling an issue?
* Do users notice previous and next buttons?
* When does too much information (e.g. too many links, resources, etc.) become overwhelming?

**Conceptualizing Guides**

* Do users know what they are looking at when they land at guides.temple.edu?
* Are users able to articulate how they would use a research /course guide, while looking at the guide landing page? (this refers to the landing page of a guide - could be a good exploratory task to get them thinking / talking about the guides)
* What do users think about the guide author information - what do they think it is there for?

**Finding Information**

* Are users able to find a journal article on a topic using a guide?
* Do the guides facilitate finding a variety of source types? (related to process-based)
* Do process-based guides (as opposed to lists of resources) help users better contextualize and complete their research?
* How effective are course guides in helping users complete course assignments?
* Are users able to find help when they need it?
* What do users do with a search box? What do users do with a list of resources?
* Which resources / features do patrons find useful? Which resources / features do patrons find the least useful?
* What do users wish were on the guides that is not?