

ISMAIL SAHRAOUI
RESUME

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GOALS & INTENT

My current "short-term" objectives are to acquire as much knowledge, experience, and networking as possible, even during the difficult times we have.

My long-term goals are to improve both my education and professional development, as well as to attend medical or graduate school. To better my chances of being accepted for further education, relevant experience is needed which comes from workshops, lab research, and educational programs.

EDUCATION

Bachelor of Science, Biochemistry
Temple University, PA
Sophomore Year
GPA: 3.38

WORK EXPERIENCE

FYVE MEDIA – *Senior Designer*

August 2017 – July 2018

[My Portfolio](#)

Duties + Responsibilities

- Communicate with clients directly and assess best solutions to help them achieve success in their company or business.
- Design and produce logos, graphics, and website layouts to attract customers
- Manage a small team of other designers and developers to produce high-quality work
- Ensure our client is MORE than satisfied and confirm with my supervisor that all goals have been met.

Achievements:

- On my first official project, I helped our client achieve a 300% ROI, which was far greater than anyone had expected.
- Additional projects all had a positive ROI and ensured our client's investment in our media company was a beneficial success.

TARGET – *Guest Service*

Feb. 2019 – June 2019

Duties + Responsibilities

- Make guests feel welcomed by greeting every guest every time.
- Offer a helping by asking questions about the guest's shopping experience and using the answers provided to assess, understand, and determine how best to assist them.
- Scan and bag and/or return all guest items efficiently and neatly.
- Work focused & efficiently to minimize guest wait time while maintaining guest service and accuracy
- Assist with any other duties my colleagues, supervisors, or guests require (such as giving directions, sorting items, etc.)

TEMPLE UNIV. – *Teaching Assistant*

August 2020 – current.

Duties + Responsibilities

- Assist online Gen. Chem. II lectures and explain any concepts students may have not understood, as well as assisting them with any questions they have.
- Run a virtual Help Desk alongside other TA's, where students can come with specific questions, topics, concepts, etc. they have trouble with.
- Teach material that isn't covered in lectures or missed out on by students.
- Provide personal knowledge, tips, and notes (as I have attended the class last semester).

VOLUNTEER WORK

1. Organic Chemistry "tutoring"
 - As our classes are online for the Fall 2020 semester, many students in my Organic Chemistry class are struggling to learn the coursework material as online learning is difficult for them. I have taken initiative and did not want to see my peers struggle the same way I used to and have begun teaching the chapters in class via Zoom meetings. Many have said my tutoring has been very useful.
2. Special Olympics
 - In 2018, I participated in our schools annual Special Olympics, where a few students were picked to spend the day out and participate in fun activities with those who were "challenged."

KEY SKILLS

- Proficient in Microsoft Office programs (Word, PowerPoint, Excel, etc.)
- Proficient in certain Adobe programs (Photoshop, Illustrator, InDesign)
- Efficient in explaining and teaching core concepts.
- Extremely good at maximizing resources and managing time.
- Excellent in understanding things.
- Always open to learn more.
- Fluent in both English and French.