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## Temple University - Youth Employment Project (YEP)



**Program Description:** The Youth Employment Project provides Philadelphia out-of-school young adults ages 16 to 24 with transitional support services to find educational and career opportunities. The program assists participants with enhancing their skillset through academic support, career counseling and professional development workshops. Our mission is to help young adults successfully transition into employment, college, pre apprenticeship, and adulthood.

**Target Population:** Philadelphia residents ages 16 to 24 who are out-of-school with or without a high school diploma or GED.

**Eligibility Requirements:**

- Ages 16 to 24
- Philadelphia resident
- Out-of-school youth with or without a high school diploma or GED
- Youth impacted by the justice system
- Youth in foster care system or who have aged out of foster care
- Pregnant youth or parenting youth
- Youth with a disability
- Youth experiencing homelessness or have run away from home

**Programs Offered:** The YEP Program offers a variety of supports including academic courses, job readiness and life skills training, career exploration events, college/vocational school tours, paid internship opportunities, GED Prep courses, transportation assistance, job shadowing and career-based mentoring. Our dedicated career coaches help guide our participants through the process of reaching their educational, career, and personal goals.

**Credentials Offered:** We also offer two competitive credentials in high-demand job fields.

- The Google IT Professional Certificate
- Customer Service & Sales Certificate

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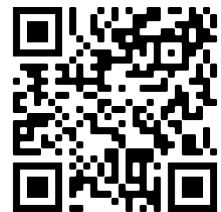
**The Google IT Support Professional Certificate** - prepares students with foundational IT skills required for an entry-level role in IT support. No experience is required to get started. This program requires students to complete five courses at their own pace by dedicating at least 10 hours per week and can be completed within 3-6 months. This training offered by Coursera offers video lectures, quizzes, and hands-on labs introducing students to troubleshooting, customer service, networking, operating systems, system administration and security.

**Customer Service & Sales Certificate** - prepares students to pass the NRF Foundation/Penn Foster Customer Service industry certification, an industry recognized credential. Students will receive training in core customer service competencies, best practices, hands-on technology literacy, and career readiness workshops and individualized academic enrichment. This is an accelerated career pathways course which prepares individuals upon completion for work in a myriad of industry sectors such as customer representatives and related job categories such as: patient services representative, customer care representative, and customer service specialist.

**What participants will need to enroll:**

- State ID
- Social Security Card
- Birth Certificate
- High School Diploma or GED (if applicable)

**How to Apply:** Interested candidates should fill out the [YEP Interest Form](#). Upon completion of the Interest form a YEP staff member will reach out to the applicant to discuss next steps.



**Contact Information:**

**Youth Employment Project**

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